

File a Report with Gilead

Complaint Type

Please select your complaint type:

- | | |
|--|--|
| <input type="checkbox"/> Abuse by another user | <input type="checkbox"/> Received unauthorized e-mail |
| <input type="checkbox"/> Account access creation | <input type="checkbox"/> Personal information shared with unauthorized third party |
| <input type="checkbox"/> Account hacked | <input type="checkbox"/> Targeted advertising |
| <input type="checkbox"/> Account disabled | <input type="checkbox"/> Unable to unsubscribe from e-mails |
| <input type="checkbox"/> Help with features or functionality | <input type="checkbox"/> Unauthorized profile with my information |
| <input type="checkbox"/> Inaccurate privacy disclosure | <input type="checkbox"/> Undefined website security vulnerability |
| <input type="checkbox"/> Transactional | |
| <input type="checkbox"/> Privacy settings not working | |

☐ Other (describe below):

Description of your issue

Please enter the details of your complaint. This should include a clear description of the issue and how to duplicate the problem, if possible. If you wish to include an attachment, please describe it in the final section of this form and email it alongside this form.

Do not include sensitive information such as credit card information, social security number, or password in the description.

What resolution are you seeking?

Please describe the action(s) you would like Gilead to take to resolve this issue.

Your email address

If you wish to receive a response, or be reachable for questions/updates, you must provide a working e-mail address where you can receive e-mail. Please note that certain requests (such as those requiring account-specific research or changes) cannot be resolved without you providing identifying information to Gilead.

Your name

You are welcome to use your real name or use “No Name” if you do not wish to provide your name. Providing your name generally helps expedite resolution if Gilead has to look up your specific account or personal details.

Your country

List any attachments, if applicable, and e-mail this form and attachments to privacy@gilead.com.